

Terms and Conditions

Payments

Payments for the treatment will be taken after the assessment session. This is taken through a direct debit system that we ask you to set up prior to your first meeting. You are sent an email to confirm that the money is due to be taken. The pay reference will appear on your bank statement as Dr J Stuart followed by your unique reference number. Please follow this link and fill out a short form. It takes up to one minute to complete. <https://pay.gocardless.com/AL0000G35CN5TB>

Fees

For a basic package, which includes a 2 hour assessment, full report, 1 hour feedback session and two to three follow-up emails – the fee is £1000. This is generally appropriate for those who require basic parenting strategies to help children or teenagers with difficulties, such as morning or bed time routines.

Further Treatment and fees

There may be other issues impacting on the child's/teenager's behaviour, such as attachment problems, arguments at home or parent's own issues relating to their up-bringing, which are then impacting on the child and subsequent behaviour. It may be that the family or couple would benefit from some further treatment and your treating psychologist will discuss this with you. We will offer this to you, if this can be dealt with in a timely fashion of no more than six sessions. **Fees for this are charged at £200 per hour.** However, if a more in-depth treatment is required, we will be able to recommend where this can be found.

Policy for cancellations and missed appointments

Please contact us as soon as possible to let us know if you would like to cancel an appointment. All appointments should be cancelled with 24 hours-notice. Appointments cancelled with less than 24 hours-notice before the appointment, or non-attended appointments, without any prior notice, will be charged at £400 for the assessment appointment and £200 for the follow-up appointment. We will provide you with as much notice as possible if we need to cancel/reschedule one of your appointments.

Insurance policies

You will need to confirm with your insurance company if they cover this treatment and seek reimbursement directly from them.

Confidentiality

All information discussed within treatment will be treated as confidential, unless we are concerned that either yourself, or someone that you know, is at risk of being harmed. All recorded information will be kept securely and we will ensure the utmost confidentiality in the treatment of any such information. We abide by the boundaries of confidentiality as outlined within the Code of Ethics of the British Psychological Society and the Data Protection Act 1998. Any disclosure to third parties of your information will only occur with the prior informed consent of yourself.